



# Applying Quality by Design to TMF Risk Management

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### **Meet the Speakers**

Michael Agard

Title: Principal Consultant

Organization: Epista Life Sciences

Clinical Operations Consultant specializing in eTMF & CTMS optimization and compliance. I have worked for a pharmaceutical company for 20+ years and have been consulting for 15 years.

#### Ramya Iyer

Title: Sr. Manager, TMF

**Organization:** Regeneron Pharmaceuticals

Over 10 years of industry experience, currently serving as a Sr. TMF Manager at Regeneron Pharmaceuticals, where I lead Document Governance, Quality, and Inspection Readiness processes.

#### **Disclaimer and Disclosures**

• The views and opinions expressed in this presentation are those of the author(s) and do not necessarily reflect the official policy or position of CDISC.

• The author(s) have no real or apparent conflicts of interest to report.





### Agenda

- 1. Quality By Design Concepts
- 2. Milestones and Expected Documents
- 3. Plan, Do, Check, Act
- 4. Inspection Ready TMF



## **Quality by Design Concepts**

### **Legos – QbD Example**

- Consistency and Standardization:
  - Precise specifications, uniformity and consistency
- Modular Design:
  - Modular, flexible and maintaining structural integrity
- Risk Management:
  - Rigorous testing and quality control measures to minimize defects and ensure safety
- Customer Focus:
  - Meet the needs and expectations of users



### **Lego QbD Principles and TMF**

Principle	Components	Consistency		
Standardization	<ul><li> TMF Reference Model</li><li> Metadata</li><li> Document Templates</li></ul>	<ul><li>Study to Study</li><li>Country to Country</li><li>Site to Site</li></ul>		
Modular Design	<ul><li>Milestones</li><li>Expected Document List</li></ul>	<ul> <li>Documents collected at the right time</li> <li>Maintain the story of the clinical trial</li> </ul>		
Risk Management	<ul><li>Safety &amp; Efficacy</li><li>Periodic reviews</li><li>Functional QC</li></ul>	<ul><li>Reports</li><li>Risk Communications</li><li>Oversight &amp; Escalations</li></ul>		
<b>Customer Focus</b>	<ul><li>Right document &amp; right time</li><li>Workflows</li><li>Views &amp; Reports</li></ul>	<ul><li>Patients</li><li>Investigators &amp; Site Staff</li><li>Auditors &amp; Inspectors</li></ul>		



### **Robust Risk Management**

## Integrate Risk Management with Strategy

Risk considerations are part of decision-making from the start

#### **Risk & Opportunity Plans**

An ongoing process, revisited regularly as the project progresses

#### **Informed Decisions**

Understand the potential impacts of risks as they apply to decisions

#### **Prepare for Uncertainty**

Backup plans and resources mobilized in response to unforeseen events.

#### **Systematic Approach**

Ensure that strategic risks are systematically identified and managed.



### **Begin With the End in Mind**







Identify Expected Documents

Follow the Process

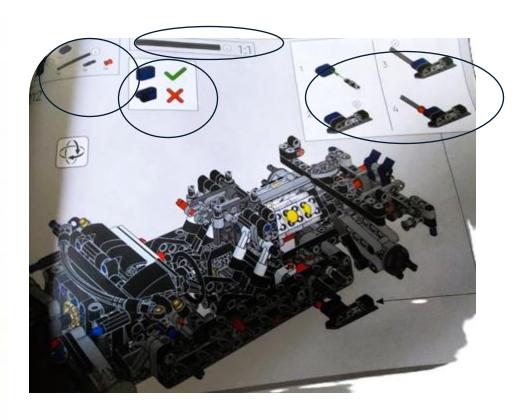
Conduct the Trial

Manage the Risks

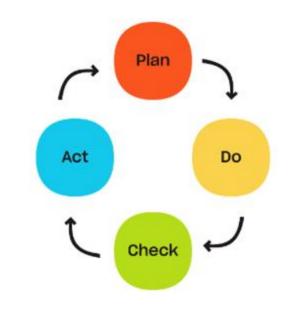
The end goal is a complete inspection ready TMF that tells the story of the clinical trial



### **Details Matter**



- Identify the documents for each process or milestone
- Provide detailed instructions for critical processes and documents
- Training on correct vs. incorrect + Feedback







## **QbD Practical Application for TMF**

#### Where can we apply QbD??



Define Quality Attributes and Goals



Risk Assessment and Management



Standard Operating Procedures (SOPs)



Training and Competency



Technology and Tools



Continuous Monitoring and Improvement



Stakeholder Collaboration



Regulatory Compliance



Documentation and Audit Trails



Vendor Management



**Enhanced Compliance** 

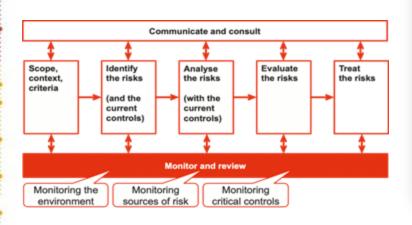


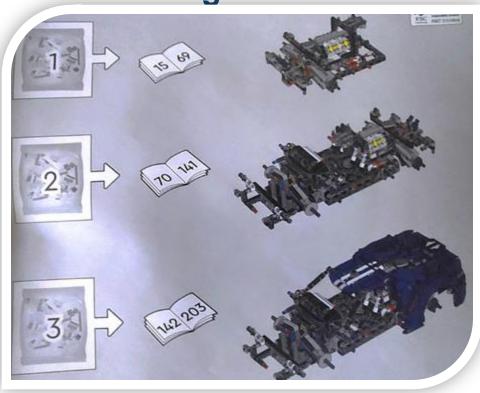
Technology Integration



### Milestone & Expected Document Management

- Break down the trial to start, middle and end milestones.
- Each phase has specific instructions for TMF documents & risks
- Show the progress towards completion







### **Expected Documents & TMF Reference Model**



#### Leverage the TMF Model features:

- Core / Recommended
- Process Name
- Milestones
- Filing Level
- Add company specifics, for criticality, risk, periodic review and expected document tracking

Artifact name	•	Core or Recommended inclusion	for "۳	Process Name >	Trial Level Document	*	Trial Level MILESTONE/EVE ~	Country/ Region Level Docume	Country Level MILESTONE/EVE ~
List of SOPs Current		Core		Develop Trial	X		02 Clinical	X	02 Clinical
During Trial				Management			Infrastructure Ready		Infrastructure Ready
				Strategy					
1									



### **QbD** for Expected Documents





#### **Active TMF**

TMF not a final resting place for documents

Part of each process that governs clinical study - the end goal!

Add efficiency to enable an active TMF

Authoring – Review – Finalization within TMF

Role-based access and training to TMF from the start

Keep track of key events for a study – Document it!



#### A Few Examples -

#### **Database Locks**

- Build templates within TMF for the forms required for the various steps for the DBL process
- Author the form within TMF → Send for Review → Obtain esignature approvals
- Audit trail shows beginning to end of the process
- Reviewer can add iterations of the form → quality check being performed real time

#### Training of Clinical Study Lead vs Stats Lead

- Trigger training based on the level of TMF management activities the role has to perform
- Work with the function to create role-specific training that adds-on the basic TMF training everyone should get.
- Consider aspects of the process that fall under the functional expertise elevate the training to enable effective functional QC
- Consider team member transition and transfer of historical knowledge!



#### **Integrations**

- Multiple Systems in place within a sponsor
- Multiple vendors as well as portfolio vendors use their suite of systems and technology
- Integrations to the final official TMF key to maintaining an informed, real time and active TMF.
- Initiate dialogue and enhance interactions between system for effective transfer of documents at the end of a given process.
- E.g., Visit reports from CRO/vendor's CTMS, Quality or Regulatory docs from function owned system/repository



Credit: Google Image



### **Conclusion: A Complete TMF**

Increased focus on Quality from start aides Regulators

 Ensure a robust process is in place that minimizes risk and non-compliance – Be Proactive!

• Leverage technology to help with monitoring, compliance and feedback loop for continuous improvement.

- QbD approach ensures robust risk management, streamlined process, and clear responsibility alignment.
- QbD brings moves us closer to achieving a complete TMF!
- Inspectors will be delighted with a complete inspection ready TMF!





**Thank You!** 

