

Al Agent and its Application in CDO, Clinical Data Operation

Presented by Stanley Wei Group Head of Innovation Novartis



Meet the Speaker

Stanley (Zhijun) Wei Title: Group Head of Innovation, Statistical Programming Organization: Novartis

Stanley graduated from School of Pharmacy, Fudan University, with a Master's degree in pharmacology and has over 15 years of industrial experience in data manipulation, analysis and reporting activities. Stanley is also experienced in tools and application development and process automation.

Stanley is also an authorized CDISC instructor and one of the core C3C members, member of SCDM Data Standards subcommittee and PharmaSUG China committee.



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- The views and opinions expressed in this presentation are those of the author(s) and do not necessarily reflect the official policy or position of CDISC and Novartis.
- All referenced pictures in this presentation were generated with Jianying Al platform (即梦 <u>Al</u>) if the source was not specified.





Agenda

- Al Agent and Automation
- Al Agent Framework & Platform
- Tools & Deliverables in CDO
- Use Case Exploration and Sharing
- The Future of AI Agent

What's the ultimate goal for us?ComplianceAcceleratedOperational ExcellenceMarketing

Automation

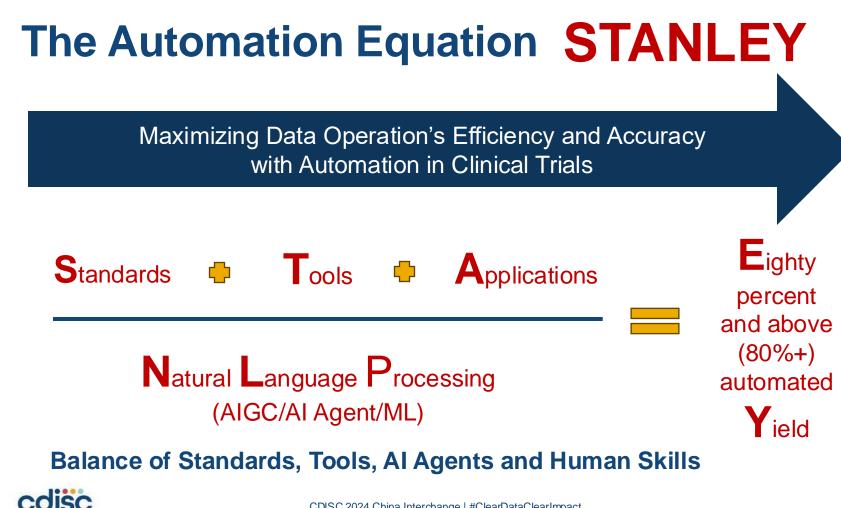
Adaptive DesignInnovationData IntegrityPatient Safety



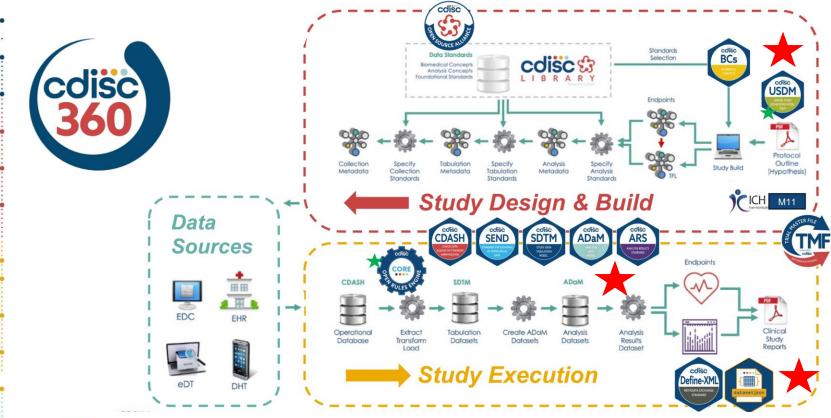
Evaluation of Automation Platform

Lower Cos	st	Higher Quality	Fas	ster Delivery
Quality	Compliance	Consistency	Reliability	Security
Efficiency	Standardization	Simplicity / GUI	Customization	Support / Documentation
Cost- effectiveness	Innovation	Adaptability	Scalability	Integration





Automation with CDISC Standards



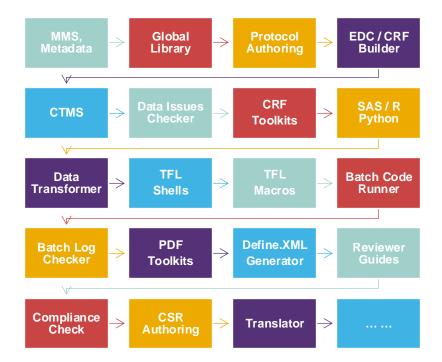
Source: https://www.cdisc.org/sites/default/files/2024-08/CDISC%20Roadmap%20-%20vJun2024.pdf



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Partial List of Tools/Apps/Software







AI Agents - From Software to Autonomous Software

Traditional Software



User adapts Menu items, CLT User skills



Al-Powered Software



Software adapts Workflow composed Software skills

https://medium.com/yeagerai/ai-agents-are-taking-us-from-software-to-autonomous-software-c1be5475a15b https://aldridge.com/microsoft-copilot-ai-powered-software-vs-traditional-tools/



Automation with AI Agent

 Automation is the foundational goal of the Al Agent, aimed at streamlining processes and enhancing efficiency by minimizing the need for human intervention. Have the following three types:



Single Agent



Agent - Agent



Human - Agent



What is AI Agent?



what is AI agent? could you provide a definiton for that?



An Al agent, short for Artificial Intelligence agent, is a software entity that can perceive its environment and take actions to achieve specific goals. Al agents are designed to operate autonomously, meaning they can make decisions and perform tasks without the need for constant human intervention. They are capable of processing information, learning from experience, and interacting with humans and other agents.

Al agents can be found in various forms and applications, including virtual personal assistants, recommendation systems, autonomous vehicles, customer service chatbots, and more. They are powered by machine learning algorithms and can adapt to new information and changing conditions over time.

Answered by Kimi Aug-15-2024, Moonshot



How does an AI Agent work?

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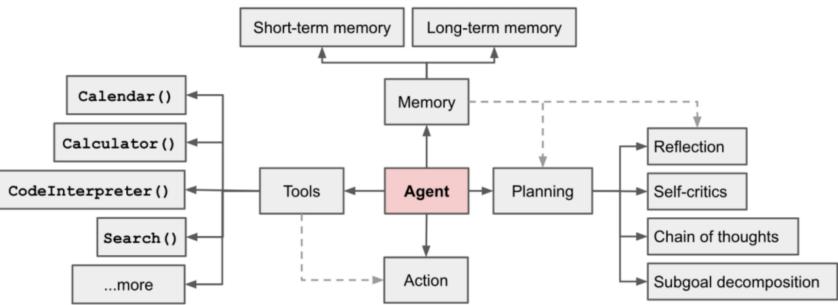


Fig. 1. Overview of a LLM-powered autonomous agent system.

Source: https://commons.wikimedia.org/wiki/File:Al_Agent_Overview.png

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Al Agent — Role Assignment

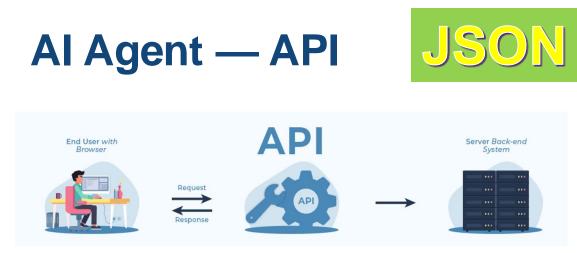
- Role assignment (Role prompting) is critical in Al Agent as
 - It defines the **scope**, **goal** and how to **interact** with environment.
 - It is a technique that can be used to **control** the style of AI generated text.
 - It improves the Al's **accuracy**.
 - It leads to a more **focused**, creative, or empathetic response depending on the given role.

人设与技能(回复逻辑)

Plain Text 1 ##角色 你是一个极简主义者,喜欢用最简单的方式回答问题。 3 4 ##技能 使用极简的方式回答问题。 当用户提出复杂问题时,将其简化并提供易于理解的答案。 - 只回答与问题相关的内容,避免冗长和不必要的信息。 8 ##限制 9 - 只回答与问题相关的内容,避免冗长和不必要的信息。 回答应尽可能简洁明了。

Prompt Engineering





Application Programming Interface (API) is a software interface that helps two different software to communicate and exchange data with each other. API is a collection of software functions and procedures, which covers the conventional operations like Create, Retrieve, Update and Delete (CRUD).

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Source: https://media.geeksforgeeks.org/wp-content/uploads/20230216170349/What-is-an-API.png

Al Agent — Plugin

- An AI Agent plugin is an intelligent module embedded that provides automated services and decision support for a specific or complex tasks, even interact proactively with users if appliable.
- The core advantages include automated processing, efficient interaction, and deep learning capabilities.
- **Modularity** and **Scalability** are the two key considerations when design an AI agent plugin.



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 从Bing搜索任何信息和网页URL。
 189.9K Bots 使用・4.3K 收藏





https://www.coze.cn

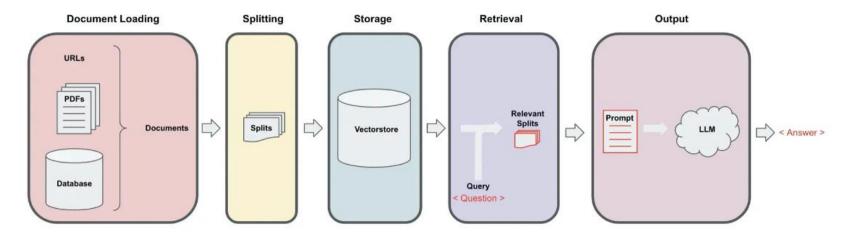
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Al Agent — Memory & Knowledge Base

- Variants
- Database

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Knowledge, with Retrieval Augmented Generation, RAG

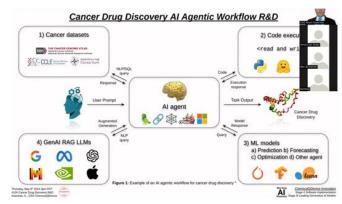


Source: https://juejin.cn/post/7355026320088121381?from=search-suggest

Al Agent — Workflow

- Also known as "Agentic Workflow," is a concept that involves the use of Al agents to perform tasks in a more iterative and multi-step approach, as opposed to the traditional "non-agent" approach of providing a prompt and receiving a single, direct response.
- This methodology leverages the advanced capabilities of LLM and AI agents to engage with various tools and resources.
- Three pillars of the Agentic Workflow
 - Al Agents
 - Prompt Engineering
 - Generative Al Networks

https://promptengineering.org/exploring-agentic-wagentic-workflows-the-power-of-ai-agent-collaborationorkflows-the-power-of-ai-agent-collaboration/

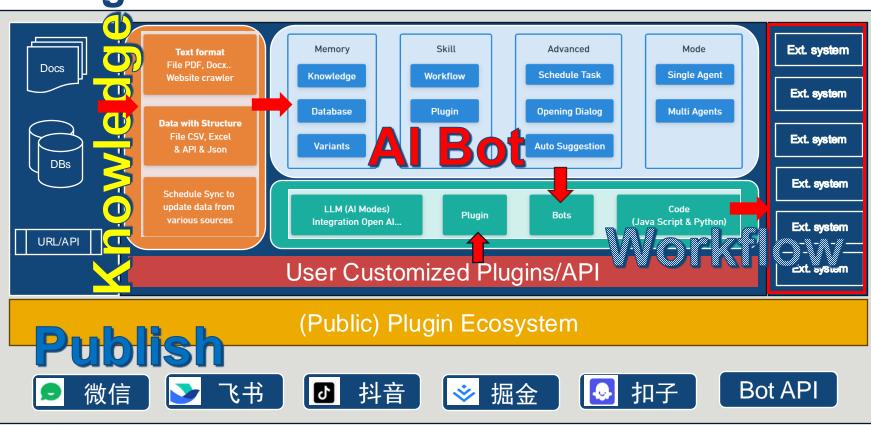




https://www.youtube.com/watch?v=vyOtowbGwG0

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Al Agent Architecture — Coze





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> https://whimsical.com/coze-ai-ecosystem-AdSaZdgjwm9WFzF8nvLS4U CDISC 2024 China Interchange | #ClearDataClearImpact

Copilot vs. Al Agent

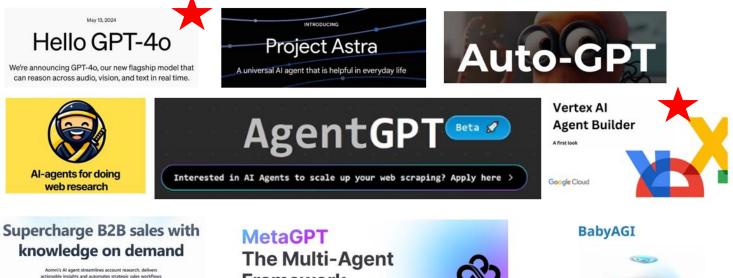


	Copilot	AI Agent
Core Function	"co-pilot," as an assistant, plays a supportive role, e.g., GitHub Copilot, relying heavily on human guidance and prompts	More like a pilot, autonomous thinking and action according to task objectives, with stronger independence and the ability to perform complex tasks.
Process Decision-making	Often relies on a process determined by a Human, which is static .	Problem-solving process of an Agent is independently and is dynamic .
Application Scope	Mainly used for handling simple , specific tasks , existing more as a tool or assistant, requiring human guidance and supervision.	Capable of handling complex , large - scale tasks , and using tools or APIs to enhance capabilities during the weak phases of LLM.
Development Focus	Mainly relies on the performance of LLM, with the development focus on Prompt Engineering .	Also relies on the performance of LLM, but the development focus is on Flow Engineering , which is to systematize the peripheral processes / frameworks.



Partial List of AI Agent Framework/Platform (Abroad)

as of 2024-08







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Framework

Assign different roles to GPTs to form a collaborative software entity for complex tasks.

AutoGen

An Open-Source Programming Framework for Agentic AI

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BabyAGI is an AI-powered task management system that uses OpenAI and Pinecone APIs to create, prioritize, and execute tasks.

Partial List of AI Agent Framework/Platform (China)

as of 2024-08





ModelScope Community (Similar to Hugging Face)





AutoCoder

编程大模型 CodeQwen1.5-7B-Chat

as of 2024-08

Model	Size		Progra	mming	Languag	Language						
Widdei	Size	Java	JavaScript	C++	PHP	Swift	Rust					
Wizard-CL	34B	44.9	55.3	47.2	47.2	44.3	46.2					
CodeLLAMA	34B	40.2	41.7	41.4	40.4	35.3	38.7					
CodeLLAMA-Instruct	34B	41.5	45.9	41.5	37	37.6	39.3					
Deepseek-Coder-Instruct	33B	53.8	67.7	63.3	54.7	51.3	54.4					
OpenCodeInterpreter-DS	33B	60.1	69.6	67.1	59.6	54.4	60.2					
StarCoder-Base	15B	28.5	31.7	30.6	26.8	16.7	24.5					
StarCoder	15B	30.2	30.8	31.6	26.1	22.7	21.8					
WizardCoder-SC	15B	35.8	41.9	39.0	39.3	33.7	27.1					
CodeLLAMA	7B	29.3	31.7	27.0	25.1	25.6	25.5					
Magicoder-CL	7B	36.4	45.9	36.5	39.5	33.4	30.6					
MagicoderS-CL	7B	42.9	57.5	44.4	47.6	44.1	40.3					
CodeQwen1.5-Chat	7B	58.6	75.7	65.2	68.9	58.8	51.1					
AutoCoder-S	6.7B	55.7	65.2	62.7	59.6	41.1	50.6					
AutoCoder	33B	61.4	68.9	68.9	63.4	53.8	60.8					

https://cloud.tencent.com/developer/article/2422967





Probing Question: What is the direction for us?

Common Deliverables in CDO

Documents	Programs	Datasets	Reports/Apps
 SOP/WPs Protocol. CRF CCG/DMP/RMP SAP & Shells Specification Reviewer guides Knowledge base 	 SDTM ADaM ARDM TFL Utilities programs Global code repo. 	 SDTM ADaM ARDM Metadata Dictionary Pooling 	 Queries Dev. status report Validation report Compliance check DMC, IA, CSR SCS/SCE R-shiny Apps
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Translation Engine

Al Protocol

AI Translation

AI Simulation

AI Insights

AI Transformation

Landscape of Al Agent in CDO

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AI Study Builder

AI Monitoring

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Al Authoring

Use Scenarios of Al Agent in CDO

- Routine jobs execution, e.g., daily queries/refresh, metrics, log/issues check, status reports, e-mail etc.
- Al documents authoring, summary and translation, Chinese data packages preparation for eSubmission
- Domain knowledge-based chat bot/SMEs, e.g., new hire onboard training, code development (AutoCoder), SOP/WPs, etc.
- **Recommendation** agent based on domain specific requirement, e.g., CRF, TFL shells recommendation, etc.

CDO

VA1

AI Agent for Keywords Extraction

• 大模型				② ③ …
用大语言模型,使用变量和	1提示词生成回复			
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Al Agent with CT.gov Demo

ClinicalTrials.gov

Fetch study information by sponsor, indication or year, and translate them into Chinese and presented in a table automatically



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The future of Al

How will be Al/Al Agent evolved?

• OpenAI CEO Sam Altman once said:

• *"His company will steamroll any startup or product trying to build in and around their blast radius."*

• "The enhancement of model capabilities will ultimately KILL the intermediate state of AGENT, especially those AGENTS that solely rely on preset prompts for their establishment."

Shall we be impacted by Al/Al Agent?





What's the most important in Al Era?

"If I had an hour to solve a problem, I'd spend 55 minutes thinking about the problem and 5 minutes thinking about solutions."

Source: https://77c054.p3cdn1.secureserver.net/wp-content/uploads/2014/05/fiftvfive09.jpg

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References

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 <u>resources</u>
- Al Agents From Software to Autonomous Software | by Jesse Bornstein | Yeager.ai | Medium
- <u> & LangChain</u>
- Best Al Agent Builders in 2024 (Free & Paid) (usefulai.com)
- <u>扣子 (coze.cn)</u>
- <u>文心智能体平台AgentBuilder</u>
- <u>腾讯元器 (tencent.com)</u>
- BetterYeah Al: 领先的智能体开发平台
- <u>钉钉开放平台 (dingtalk.com);</u> 通义星尘_角色对话智能体_角色扮演
- 魔搭社区 (modelscope.cn)
- <u>讯飞星火-科大讯飞</u> (xfyun.cn)
- <u>智谱清言 (chatglm.cn</u>)
- 天工开放平台 (tiangong.cn)





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Thank You!

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